

Wellden International Inc.

3875 Laurenciaire Dr., Mississauga, Ont L5N 6Y8 (contact: Cecilia)
TEL: 647 205 8320 FAX: 647 476 7873, EMAIL: shop@wellden.ca
(Fast & convenient: order online: www.wellden.ca)

Order Form

Your Reference#:	
Billing Address	Shipping Address
Street:	Street:
City:	City:
Province/State:	Province/State:
Postal /Zip Code:	Postal /Zip Code:
Country:	Country:
Tel:	Fax:
Email:	Contact:

Item#	Product Description	Quantity	Unit Price	Total
1	Adult Osteopathic Skull Model, 22-part, didactic version		CAD299	
2	Adult Osteopathic Skull Model, 22-part, Bone colored		CAD269	
Subtotal:				
Plus Applicable Taxes:				
Total:				

Payment Method	
<input type="checkbox"/> visa	<input type="checkbox"/> Master <input type="checkbox"/> Amex <input type="checkbox"/> Cheque <small>(personal cheque need to be certified)</small>
Or: We are hospital/school/institution/clinic and will pay within 30 days by	
<input type="checkbox"/> Cheque	<input type="checkbox"/> Others (pls indicate: _____)
Name on card:	Expiry Date: ____ / ____ / ____
Card#:	Security Code: _____

Date:

Signature:

How to order:

- Online (fast, secure and convenient)
- By Email: shop@wellden.ca
- By fax: 647 476 7873
- Please download and print our Order Form [here](#) if order by fax or email.

Payment Option:

- We accept major Credit Cards including VISA, Master and American Express
- Personal cheques need to be certified.
- Accredited Institutions, Hospitals and approved private clinics will be granted 30 day payment terms upon evaluation of account status.

Taxes and other Charges

- Price does not include taxes.
- Within Canada: Applicable taxes will be added to the purchase price upon checkout. Taxes will be calculated as follows for orders within Canada, based on the rates specific to the province of your shipping address that you provided:

Ontario, New Brunswick, Newfoundland and Labrador 13%

British Columbia 12%

Nova Scotia 15%

Alberta, Manitoba, Northwest Territories, Nunavut,
Prince Edward Island, Saskatchewan, Yukon, Quebec 5%

- International orders: we do not charge taxes for international orders. Customers are responsible for their own taxes if there is any.

Shipping and Handling:

- Free shipping:
 - Ontario orders: We provide free shipping to all Ontario orders.
 - Other provinces orders: As limited time promotion we provide free shipping to other provinces. Offer valid until Nov 30, 2011.
 - US orders: As limited time promotion we provide free shipping to US. Offer valid until Nov 30, 2011.
- We use domestic/international express service by Purolator/CanadaPost/Fedex/UPS. If you have special request please feel free to call 647 205 8320 before shipment is handled.
- Delivery time: Unless otherwise noted orders are processed every business day and are normally delivered within 1-3 business days domestically and 3-8 days internationally.
- Order tracking: You will receive a shipping confirmation email once your order has shipped. This email will provide you with the shipping confirmation numbers necessary to locate your order.

- International orders: International customers may have to pay an import duties and/or customs clearance fees. For information, please contact your local customs office. Country-specific customs duties, taxes and clearance fees are the responsibility of each individual customer.

Return Policy

- Easy return within 30 days.
- Items can be returned for exchange or refund with the following conditions:
 - Items must be in saleable condition
 - Items must be sent back within 30 days of your original receipt of the item
 - You must first contact us for a Return Authorization number (RA number). Send an email to shop@wellden.ca with your invoice number and reason for return, and we will email your RA (Return Authorization) number and return instructions.
- Items that qualified for free shipping will be charged 10% item price for shipping/handling.
- Any shipments returned because they are undeliverable to the shipping address or any packages refused will be refunded less actual shipping and handling charges.
- If you have received a product that is defective, please email shop@wellden.ca with your invoice number and a brief description of the defect(s) and pictures of the item(s) and we will reply with procedures on how to receive a replacement product.

Privacy Policy

- At Wellden, we are committed to protecting our customers' privacy. Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product requested.
- The checkout process for our store is encrypted and all your information is completely protected.
- If you have any questions, concerns, or comments about our privacy policy you may send us email at shop@wellden.ca